



COLLECTION POLICY

A player will NOT be registered or have an Ontario Soccer player card issued until their fees have been paid to the club as per the payment dates/deadlines announced by the club prior to the beginning of the season. Players will not be eligible to train or participate in any team activity (training, exhibition game, league game) if they have not paid their fees by the deadline. The parents/coaches/team officials will all be contacted regarding the status of delinquent accounts.

The club will continue to work with any family that requests an alteration to the club's payment model or elects to seek funding from a third-party service provider (Kids Can Play, Jumpstart, Kids Sport, etc.).

Alternative payment plans may be arranged at the discretion of the General Manager.

The club have agreed to accept a funding provider's guarantee of funds sent via email or letter with accompanying letterhead so that players receiving funding may continue to participate in team events, even if the allocated funds have not yet been received by the club.

All Players:

Delinquent Accounts:

All registration fees, regardless of division must be paid in full prior to the commencement of the season. Outstanding payments of 30+ days will be deemed to be collected resulting, but not limited to:

Communication to resolve outstanding balances

Withdrawal of participation in league(s), clinics and camps

Accounts that are delinquent more than 60 days will be referred forward for collections and all future registrations blocked until outstanding balance has been resolved.

All returned cheques are subject to a \$50 admin fee.

Player Releases/Transfers

Development and Competitive players will not be released or transferred until ALL outstanding club fees & team fees have been paid in full.

Fines - Players, Coaches, Teams

Fines incurred by a player, coach or team must be paid to Bryst within 10 days of the fine being issued. Bryst will not be responsible for payment of fines, received by players, coaches and teams.

Refunds

All recreational soccer program and camp refunds are:

Subject to an \$85.00 administration fee

Must be made in writing, by email, or online to info@brystsoccer.com on or before posted refund deadline and clearly indicate the reason for withdrawal. Refunds will only be issued once uniforms and equipment are returned to the club.

No refunds will be issued after refund request deadline.

Verbal requests WILL NOT be accepted.

Refund requests made over the phone or through voice mail WILL NOT be accepted

Partial refunds for Development/Competitive programs and camps:

Any player injured during a game or practice may request, in writing to Belinda Paolucci, for partial refund.

All refund request due to medical reasons must be accompanied by an attending Physician's note.

Refunds approved by Bryst after refund deadline will be in the form of credit vouchers (no cash value) to be redeemed within 12 months.

Refunds WILL NOT be processed under the following conditions:

Written requests received after refund deadline for recreational players.

Development and Competitive players withdrawing after they have been offered and accepted a team

assignment. NO EXCEPTIONS.

Where a player has been disciplined by one of the governing soccer organizations, the club or has outstanding debts to the club.

Outstanding Fines:

A player will NOT be registered for their respective league if outstanding fines or fees have not been paid.

All returned cheques are subject to a \$50 admin fee.

Credit Vouchers:

Are not transferrable and must be redeemed within 12 months of issue. Credit vouchers do not hold cash value and cannot be refunded at any time.