



BRYST Refund Policy

BRYST strives to maintain affordable registration fees while ensuring that our members receive the highest level of soccer programming possible. The Club incurs an administrative cost for each player during registration including but not limited to staffing, credit card and debit fees, and facility expenditures. It is because of these costs that the BRYST adheres to a strict refund policy.

This policy and procedure outlines refunds for all Club programs.

BASIC PROCEDURES

Refund requests must be made in writing to the Club (info@brystsoccer.com), will be considered on an individual basis and accorded as below:

- Refunds will be **processed within 30 business days** in the same form as payment (your credit card company may take a day or two longer to show the refund).
- Etransfer: Payments received by Etransfer or Cash can only be refunded by cheque, and will take longer than our standard 30 day business policy.
- Refunds are not granted for inclement weather.
- A doctor's note is required for cancellations due to medical reasons.
- Refunds of \$50 or less will not be processed; they will be left as a credit in your account.
- Club credits expire if not used as described below. Contact the Registrar for an exception to this usage. Winter season credits are for use in the following spring/summer season. Spring/summer season credits are for use in the following winter season.

REFUNDS

BRYST will honor refund requests for the program for which the participant has been registered until 30 days prior to the start of the program. This policy encompasses all our programs (Competitive, as well as all Skill Centre Development sessions).

All refund requests must be submitted in writing to info@brystsoccer.com, and all refunds are subject to a \$45/player administration fee.

No refunds will be provided after these deadlines, except in the following circumstances:

- A player canceling registration on medical grounds will qualify for a full refund (if injured prior to program start). In the event of a mid-season injury, the participant will be eligible for a pro-rated refund. In both cases, a doctor's note is required.

In acknowledging the registration form, Members accept the Club's Refund Policy conditions, registration conditions and financial implications.

REFUNDS – SEASON ENDING INJURY

In the event a player suffers a season ending injury while participating in a sanctioned BRYST Club activity, an application for a refund may be made. This application must be in writing (email is fine) and accompanied by an accident report from the coach and a note from the attending physician. The amount of the refund will be pro-rated.